



2023 DIRECT BILL CHANGES

- for Retiree Benefit Participants, LTD Members, and COBRA participants

- 1 Retiree Benefit Participants and LTD Members
- 2 COBRA Participants

Retiree Benefit Participants and LTD Members

Beginning **January 1, 2023**, all **benefit elections** will be made in a portal called Workday, and any inquiries will be handled by the MPC Benefits Service Center. **Benefit payments** and payment inquiries will be managed by PayFlex. You will no longer use BenefitSolver for benefit elections, inquiries or payments.

You will not experience an interruption or change in coverage as a result of this transition.

What do I need to do?

Your coverage: In January, please review your elections in Workday to ensure your coverage is reflected as expected. Note: Your benefit information will not be available in Workday until January. A mailing was sent out mid-December containing your username and password to access Workday.

- **In January** - For instructions on how to log in to Workday, visit www.myMPCbenefits.com:
- If you are a retiree: Click on the **Your Benefit Elections** tile and navigate to the **Retiree** section.
- If you are the spouse or child member of a retiree or deceased member: Click on the **Your Benefit Elections** tile and navigate to the **LTD Members, Spouse/Child Members with Benefits** section.

Your payments: You will also receive a letter from PayFlex with instructions on how to mail in payments or set up automatic payments. Do not send payment for 2023 premiums to BenefitSolver as it will not be applied to 2023 coverage and will be returned. ****If you owe a balance for 2022, payments will not be accepted or processed by BenefitSolver after 12/22/22.**

COBRA Participants

Beginning **January 1, 2023**, **COBRA benefit elections and payments** will be managed by PayFlex. You will no longer use BenefitSolver for benefit elections, inquiries or payments.

You will not experience any interruption or change in coverage as a result of this transition.

What do I need to do?

No action is required from you at this time.

You will receive a letter from PayFlex with instructions on how to review your coverage and how to mail in payments or set up automatic payments.

Do not send payment for 2023 premiums to BenefitSolver as it will not be applied to 2023 coverage and will be returned. **** If you owe a balance for 2022, payments will not be accepted or processed by BenefitSolver after 12/22/22.**