

# HOW TO FIND LAST YEAR'S EXPENSES

Note: You may not be able to see other adult (anyone over 18) members' information unless they have given you permission on each website. They can also log into their own account to find the information.

## Medical

Log into [www.anthem.com](http://www.anthem.com). If you have never registered, do so now using your member id number from your Anthem id card.

Once you are signed in, click on "Check Claim Status" (highlighted below).

The screenshot shows the Anthem member portal dashboard. At the top, there is a navigation bar with tabs for Benefits, Claims, Health & Wellness, Resources, and Customer Support. Below this is a secondary navigation bar with links for Home, Profile, Find / Rate a Doctor, Urgent Care, Estimate Your Cost, and Discounts. The main content area is divided into several sections: a 'Welcome' message with a 'Go Paperless, Go Green' campaign, a 'My Messages' section indicating no new messages, and a 'Benefits' section for Medical and Vision. The 'Active Coverage' section displays eligibility start date (1/1/2013), ID number, group name (MARATHON PETROLEUM COMPANY), and group ID (003329993). The 'Who Else Is Covered?' section shows covered dependents under 18 years old. Below this is a 'Recent Claims' table with columns for Number, Date, For, Type, Doctor/Facility, Total, Member Responsibility, Status, and EOB Form. On the right side, there is a 'WELCOME' sidebar with a 'Chat With Us' button, a 'Last Visit' timestamp (Tue, Oct 20, 2015 at 12:22 EST), a 'Compose | 0 Messages' button, and an 'Alerts' section. The 'Currently Viewing' section shows 'MEDICAL / VISION' and member details: Member ID: AN, Group Name: MARATHON PETROLEUM COMPANY, and Group: 003329993. At the bottom of the sidebar is a 'USEFUL TOOLS' section with buttons for 'FIND A DOCTOR', 'FIND URGENT CARE', 'ESTIMATE YOUR COST', and 'CHECK CLAIM STATUS' (which is highlighted in yellow).

In the Claims for box, choose which family members claims you would like to see. Change the date range to 01/01/2015 to today. Then click Search.

The screenshot shows the 'CHECK CLAIM STATUS' search form. It includes the following fields and options:

- \*Required Fields:**
- \*For this Claim Type:** A dropdown menu set to 'All Claims'.
- \*Claims For:** A dropdown menu.
- \*Claims between dates:** Two date input fields: 'From' (01/01/2015) and 'To' (10/20/2015).
- A blue 'Search' button with a help icon.

On the next screen, click “Download claims.”



Navigation: Home | Benefits | **Claims** | Health & Wellness | Resources | Customer Support

Sub-navigation: Claims Overview | Deductibles & Out of Pocket Amounts

### Claims Overview [Watch Video](#)

**Our Claims Process**

**Filter Claims**

Date: [Dropdown] For: [Dropdown] Claim Type: [Dropdown] Doctor/Facility: [Dropdown] Status: [Dropdown]

[Reset filter to View all claims](#) [Apply](#)

[View your Health Record](#) | [Download Claims](#) | [Print Claims](#)

Viewing 1 - 5 of 14 Claims Page 1 | 2 | 3 | [View All Claims](#)

It will put them into an Excel spreadsheet after you click Open.

Do you want to open or save **Results.xls** (3.73 KB) from [www.anthem.com](http://www.anthem.com)? [Open](#) [Save](#) [Cancel](#)

The results show both the total charge and your responsibility.

	A	B	C	D	E	F	G	H	I	J
	Number	Service Date	For	Type	Doctor/Facility	Total Charges	Member Responsibility	Status	EOB Form	
2	123456789	9/8/2015	Jane Doe	Medical	Dr. Scott	\$85.00	\$13.45	Approved	View EOB	
3	123456789	8/4/2015	Jane Doe	Medical	Dr. Scott	\$85.00	\$13.45	Approved	View EOB	
4	123456789	7/7/2015	Jane Doe	Medical	Dr. Scott	\$110.00	\$16.64	Approved	View EOB	
5	123456789	6/26/2015	Jane Doe	Medical	Dr. Scott	\$2,000.00	\$0.00	Pending		
6	123456789	6/26/2015	Jane Doe	Medical	Dr. Scott	\$765.00	\$87.72	Approved	View EOB	
7	123456789	6/26/2015	Jane Doe	Medical	Dr. Scott	\$2,000.00	\$0.00	Denied	View EOB	
8	123456789	6/26/2015	Jane Doe	Medical	Dr. Scott	\$2,000.00	\$0.00	Denied	View EOB	
9	123456789	6/26/2015	Jane Doe	Medical	Dr. Scott	\$1,880.00	\$866.51	Approved	View EOB	
10	123456789	6/17/2015	Jane Doe	Medical	Dr. Scott	\$28.00	\$2.59	Approved	View EOB	
11	123456789	6/17/2015	Jane Doe	Medical	Dr. Scott	\$127.90	\$122.79	Approved	View EOB	
12	123456789	5/26/2015	Jane Doe	Medical	Dr. Scott	\$80.00	\$58.88	Approved	View EOB	
13	123456789	4/20/2015	Jane Doe	Medical	Dr. Scott	\$128.00	\$128.00	Approved	View EOB	
14	123456789	2/4/2015	Jane Doe	Vision	Dr. Scott	\$158.00	\$0.00	Processed		
15	123456789	1/19/2015	Jane Doe	Medical	Dr. Scott	\$676.00	\$347.94	Approved	View EOB	

You would need to complete this process for each member of your family.

## Prescription drugs

Log into [www.express-scripts.com](http://www.express-scripts.com). If you have never registered, do so now using your member id number from your Express Scripts id card.

Once logged in, click on Manage your Prescriptions, then View Rx History & Balances.

The screenshot shows the Express Scripts website interface. At the top, there is a navigation bar with links for Home, Manage Prescriptions, Health & Benefits Information, My Account, and Contact Us. A shopping cart icon indicates 0 items in cart. Below the navigation bar, a dropdown menu is open under 'Manage Prescriptions', listing options such as 'Order Prescriptions', 'Check Order Status', 'View Rx History & Balances' (highlighted in yellow), 'Search Medication Information', 'Locate a Pharmacy', 'Price a Medication', 'Save With My Rx Choices', 'Manage Automatic Refills', and 'Go Mobile'. The main content area displays a list of prescriptions with columns for Rx #, status, and 'Process after' dates. Two prescriptions are visible: one with Rx # 1517... and a process date of 11/14/2015, and another with Rx # 000... and a process date of 11/29/2015.

## Claims & balances

[Help](#)

Find your prescription claim details and mail order payment details here. Simply select from the tabs below.

**Prescription claims & history**

**Mail order payments**

**Claims & balances** (June 20, 2015 - Oct 20, 2015)

Sort by:   | [Change date range](#) | [Print this page](#)

The claims below may include prescriptions that have been processed to date as well as member submitted paper claims that require additional information to be processed (identified with an 'N/A'). To see claims in a different date range (up to the past 24 months), click on the "change date range" link above.

**Note:** Nonprescription items or any additional service fees or shipping costs are not included in the amounts shown below.

### 2015 Claims & balances

**Patient:** [redacted] (06/20/15 - 10/20/15)

Claims	Plan paid	You paid
<b>Rx Number:</b> 1517-... <b>Date of service:</b> 06/24/15 <b>Drug information:</b> [redacted] 50mcg <b>Filed at:</b> EXPRESS SCRIPTS <a href="#">View prescription history details</a>	\$6.34	\$10.00
<b>Rx Number:</b> 000...	\$1.90	\$5.00

additional service fees or shipping costs are not included in the amount

**CLOSE X**

### Prescription claims - date range update

Use the selection boxes below to request up to 24 months of prescription history going back to October 2013

**Change date range:**

From:

To:

If you want to look at the current year, start with January. If you want a full year's worth of expenses, choose October, 2014.

The result will be all prescriptions you've had filled during that time period and how much the plan paid and how much you paid as well as your household total at the bottom.

2015 Claims & balances		
<b>Patient:</b> (04/2015 7)		
Claims	Plan paid	You paid
<b>Rx Number:</b> 000006... <b>Date of service:</b> 09/01/15 <b>Drug information:</b> ... r tabs 150mg <b>Filled at:</b> KROGER PHARMACY <a href="#">View prescription history details</a>	\$6.72	\$5.00
<b>Rx Number:</b> 15251... <b>Date of service:</b> 09/08/15 <b>Drug information:</b> ... 250mg <b>Filled at:</b> EXPRESS SCRIPTS <a href="#">View prescription history details</a>	\$24.11	\$10.00
<b>Rx Number:</b> 15175... <b>Date of service:</b> 09/20/15 <b>Drug information:</b> ... al Spray 50mcg <b>Filled at:</b> EXPRESS SCRIPTS <a href="#">View prescription history details</a>	\$12.34	\$10.00
<b>Subtotal:</b>		<b>\$43.17</b>
<b>Patient:</b> ( 3)		
Claims	Plan paid	You paid
<b>Rx Number:</b> 000002... <b>Date of service:</b> 09/17/15 <b>Drug information:</b> ... 5/325mg <b>Filled at:</b> KROGER PHARMAL... <a href="#">View prescription history details</a>	\$0.00	\$14.00
<b>Subtotal:</b>		<b>\$0.00</b>
<b>Household Total for 2015:</b>		<b>\$43.17</b>
		<b>\$39.00</b>