

HOW TO FIND LAST YEAR'S EXPENSES

Note: You may not be able to see other adult (anyone over 18) members' information unless they have given you permission on each website. They can also log into their own account to find the information.

Medical

Log into www.anthem.com. If you've never registered, you can do so now using your Member ID number from your Anthem id card.

Once you are signed in, click on "Check Claim Status" (highlighted below).

The screenshot shows the Anthem member portal dashboard. The top navigation bar includes links for Home, Profile, Find / Rate a Doctor, Urgent Care, Estimate Your Cost, Discounts, Benefits, Claims, Health & Wellness, Resources, and Customer Support. The main content area is divided into sections: Welcome, My Messages, Active Coverage, Who Else Is Covered?, and Recent Claims. The 'Check Claim Status' link in the 'USEFUL TOOLS' sidebar is highlighted in yellow.

WELCOME [Profile](#) | [Log out](#)

Last Visit: Tue, Oct 20, 2015 at 12:22 EST

[Compose](#) | 0 Messages

0 Alerts

Currently Viewing:
MEDICAL / VISION

Member ID: AN0

Group Name: MARATHON PETROLEUM COMPANY

Group: 003329993

USEFUL TOOLS

- [FIND A DOCTOR](#)
(Dentist, Pharmacy, or Hospital)
- [FIND URGENT CARE](#)
- [ESTIMATE YOUR COST](#)
(Procedure or Treatment)
- [CHECK CLAIM STATUS](#)**

In the "Claims For" box, choose which family members claims you'd like to see. Change the date range to 01/01/2015 to today. Then click "Search".

CHECK CLAIM STATUS

*Required Fields:

*For this Claim Type:
All Claims

*Claims For:
[Dropdown]

*Claims between dates:
From 01/01/2015
To 10/20/2015

Search

On the next screen, click “Download Claims.”



Navigation: Home | Benefits | **Claims** | Health & Wellness | Resources | Customer Support

Sub-navigation: Claims Overview | Deductibles & Out of Pocket Amounts

Claims Overview [Watch Video](#)

Our Claims Process

Filter Claims

Date: [v] For: [v] Claim Type: [v] Doctor/Facility: [v] Status: [v]

[Reset filter to View all claims](#) [Apply](#)

[View your Health Record](#) | [Download Claims](#) | [Print Claims](#)

Viewing 1 - 5 of 14 Claims Page 1 | 2 | 3 | [View All Claims](#)

It will import them into an Excel spreadsheet after you click “Open”.

Do you want to open or save **Results.xls** (3.73 KB) from www.anthem.com? [Open](#) [Save](#) [Cancel](#)

The results show both the total charge and your responsibility.

	A	B	C	D	E	F	G	H	I	J
1	Number	Service Date	For	Type	Doctor/Facility	Total Charges	Member Responsibility	Status	EOB Form	
2	123456789	9/8/2015	Jane Doe	Medical	Dr. Scott	\$85.00	\$13.45	Approved	View EOB	
3	123456789	8/4/2015	Jane Doe	Medical	Dr. Scott	\$85.00	\$13.45	Approved	View EOB	
4	123456789	7/7/2015	Jane Doe	Medical	Dr. Scott	\$110.00	\$16.64	Approved	View EOB	
5	123456789	6/26/2015	Jane Doe	Medical	Dr. Scott	\$2,000.00	\$0.00	Pending		
6	123456789	6/26/2015	Jane Doe	Medical	Dr. Scott	\$765.00	\$87.72	Approved	View EOB	
7	123456789	6/26/2015	Jane Doe	Medical	Dr. Scott	\$2,000.00	\$0.00	Denied	View EOB	
8	123456789	6/26/2015	Jane Doe	Medical	Dr. Scott	\$2,000.00	\$0.00	Denied	View EOB	
9	123456789	6/26/2015	Jane Doe	Medical	Dr. Scott	\$1,880.00	\$866.51	Approved	View EOB	
10	123456789	6/17/2015	Jane Doe	Medical	Dr. Scott	\$28.00	\$2.59	Approved	View EOB	
11	123456789	6/17/2015	Jane Doe	Medical	Dr. Scott	\$127.90	\$122.79	Approved	View EOB	
12	123456789	5/26/2015	Jane Doe	Medical	Dr. Scott	\$80.00	\$58.88	Approved	View EOB	
13	123456789	4/20/2015	Jane Doe	Medical	Dr. Scott	\$128.00	\$128.00	Approved	View EOB	
14	123456789	2/4/2015	Jane Doe	Vision	Dr. Scott	\$158.00	\$0.00	Processed		
15	123456789	1/19/2015	Jane Doe	Medical	Dr. Scott	\$676.00	\$347.94	Approved	View EOB	
16										

You will need to complete this process for each member of your family.

additional service fees or shipping costs are not included in the amount

CLOSE X

Prescription claims - date range update

Use the selection boxes below to request up to 24 months of prescription history going back to October 2013

Change date range:

From:

To:

If you want to look at the just the current year, start with January, 2015. If you want a full year's worth of expenses, choose October, 2014.

The result will show all prescriptions you've had filled during the time period indicated as well as how much the plan paid, how much you paid and your household total at the bottom.

2015 Claims & balances		
Patient: (04/2015 - 7)		
Claims	Plan paid	You paid
Rx Number: 000006... Date of service: 09/01/15 Drug information: ... r tabs 150mg Filled at: KROGER PHARMACY View prescription history details	\$6.72	\$5.00
Rx Number: 15251... Date of service: 09/08/15 Drug information: ... 250mg Filled at: EXPRESS SCRIPTS View prescription history details	\$24.11	\$10.00
Rx Number: 15175... Date of service: 09/20/15 Drug information: ... al Spray 50mcg Filled at: EXPRESS SCRIPTS View prescription history details	\$12.34	\$10.00
Subtotal:	\$43.17	\$25.00
Patient: (04/2015 - 3)		
Claims	Plan paid	You paid
Rx Number: 000002... Date of service: 09/17/15 Drug information: ... 5/325mg Filled at: KROGER PHARMAL... View prescription history details	\$0.00	\$14.00
Subtotal:	\$0.00	\$14.00
Household Total for 2015:		\$39.00